
Editorial

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Biographical notes: David C. Chou is a Professor of Computer Information Systems at Eastern Michigan University. He received PhD from Georgia State University. He has published more than 200 papers in the fields of information systems. He served as the President of the Southwest Decision Sciences Institute in 2007–2008 and the President of the Midwest Decision Sciences Institute in 2015–2016. He is the Editor-in-Chief for the *IJISCM*. Currently, he serves as an editorial board member for a number of academic journals.

International Journal of Information Systems and Change Management (IJISCM) continues to publish its Volume 14, Number 2 issue. The objectives of *IJISCM* are to promote the research and practice of the fields of information systems and change management. This journal aims to establish an effective channel of communications amongst educators, information systems workers, managers, and industry practitioners to contribute, disseminate and learn from each other. We welcome your continuous support, communication, and submission to this journal.

The second issue of the volume 14 collects five high quality papers. Topics in this issue are: ‘The impact of the reinforcement of the internal control systems on enhancing resilience capacities of Moroccan companies: a multiple case study’, ‘Digital transformation in enterprises: Does leaders’ digital literacy matter?’, ‘An examination of multiple mapping techniques for supply chain optimisation: a case of the footwear industry’, ‘Adoption of new-age technology for quality client service through smart real estate management’ and ‘Impact of digital technologies adoption on firm performance: the mediating role of social value creation and the moderating role of entrepreneurial marketing in Indian SMEs’.

The first paper studied the topic on internal control systems and organisational resilience. Alae Al Shakarchi and Mohamed Achraf Nafzaoui investigated how adapting internal controls can strengthen the organisation’s ability to anticipate, adapt, and transform challenges. This study analysed cases of three Moroccan public companies affected by the COVID-10 pandemic. The data showed that internal control affected the organisations’ resilience significantly.

The second paper investigated the issue of digital transformation. Ope Destrian and Sudarma examined how the digital transformation of SMEs to be affected by corporate leaders’ digital literacy. This research conducted an empirical analysis towards 277 SMEs in Indonesia. The empirical results showed that leaders’ digital literacy affected digital transformation through technology utilisation.

The third paper conducted the research on supply chain optimisation. Marrium Noor, Asher Ramish and Abdul Waheed adopted different mapping techniques to analyse the footwear supply chain processes' process breakdown structure, order fulfilment map, and pipeline mapping. This study also found that supply chain integration is an important success factor of supply chain optimisation.

The fourth paper studied the issue of smart technology in real estate industry. Sathyanarayana Kaliprasad, Veer P. Gangwar and Raj Kumar Singh conducted an empirical analysis from 487 real estate executives to identify the components in quality service delivery. Their findings showed that speed of delivery, enjoyment of using technology, and control of the technology are important in the acceptance of new and smart technology in real estate industry.

The last paper studied the influence of adopting digital technologies (AI, big data, and IoT) on firm performance. R. Manigandan and J. Naga Venkata Raghuram developed a model based on the dynamic capability view theory to investigate this study. Their empirical analysis showed that digital technologies significantly affected firm performance. The data also indicated that social value creation fully mediated the relationship between digital technologies and firm performance.

I hope these five papers would continuously adjoin their values and contributions to the areas of information systems and change management. I would encourage our readers to continue to develop new applications and theories in these fields. The *IJISCM* will continue to serve as an important forum for the exchange of innovative ideas.